

GP Quality Checking – Longroyde Surgery, Brighouse

The information below is a short, easy-read list of things the checkers found at the surgery.

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|  | Is there disabled parking at the surgery? | Yes, there is a disabled parking space next to the entrance. |
|  | Is it easy to get into the surgery waiting room (even if you find it difficult to walk or use a wheelchair)? | The surgery does not have automatic doors but there is a bell for patients to press if they need help getting through the doors. |
|  | Does the surgery have a person that patients with a learning disability can speak to? | All staff are trained and know how to support a patient with a learning disability. |
|  | Does the GP give patients information in easy-read? | Yes, easy-read information can be given so please ask. |
|  | Can you book a double appointment? | Yes. When you ring to make an appointment the computer will let the receptionist know that you have a learning disability and may need a longer appointment. |
|  | Does the surgery offer Annual Health Checks? | Yes. When an appointment has been made the surgery will ring the patient the day before their check is due to remind them. |