



GP Quality Checking – Southowram Surgery

The information below is a short, easy-read list of things the checkers found at the surgery.

	Is there disabled parking at the surgery?	YES
	Is it easy to get into the surgery waiting room (even if you find it difficult to walk or use a wheelchair)?	YES. The surgery has a touch pad which opens the door for you. The door is wide enough for a wheelchair.
	Does the surgery have a person that patients with a learning disability can speak to?	YES. All the staff at the surgery are able to help their patients.
	Does the GP give patients information in easy-read?	YES. The doctor will always make sure that the patient fully understands what they have been told in their appointment. The doctor will write on his records that the patient has understood the information.
	Can you book a double appointment?	YES. If you feel you will need longer in your appointment you can ask for this when you are booking your appointment.
	Does the surgery offer Annual Health Checks?	YES. Patients are told their Health Checks are due. If the patient does not go to the appointment the surgery will contact them again.